



# TRANSPORTATION DEPARTMENT

Indianapolis Public Schools School Personnel Important Information 2023-2024 School Year

Student must be fully enrolled in PowerSchool and/ or a special program \*Incomplete or inaccurate information can lead to a delay in routing



Information comes over in nightly download



Student is routed by routing department within 3-5 business days

Student Change Form (SCF) is sent to the school, via email, and school is responsible for sending SCF home to family

## **ROUTING PROCESS**

• If there are errors...

•Errors typically occur in the special transportation request form or in PowerSchool enrollment

If there are errors, delays will take place and the 3-5 day timeline will be extended
It is critical that requests and enrollments are checked to ensure that all information is

updated and accurate

• Due to road conditions, it may be necessary to place the pick-up/drop-off stop at the safest/closest corner away from the home or day care *Every effort will be made to locate the stop as close as possible to the home or daycare* 

# **ROUTING PRIORITIES**



# Refer to this <u>Enrollment Manual</u> for all things relating to entering students into PowerSchool

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# SPECIAL TRANSPORTATION OVERVIEW

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# WHAT IS SPECIAL TRANSPORTATION?

## WHAT IS SPECIAL TRANSPORTATION?

### SPECIAL TRANSPORTATION IS:

- A related service, as is audiology, nursing services, etc.
- Part of a 504 plan
- Medically necessary (needs district approval)

#### SPECIAL TRANSPORTATION IS NOT:

- Provided based on parent request only
- Given because student had it previously
- Delivered in lieu of parent supervision

### SPECIAL TRANSPORTATION ACOMMODATIONS:

- Students eligible for Special Transportation may receive the following accommodations:
- A modified stop
- A modified schedule
- A Child Safety Restraint System(CSRS)
- An attendant to support and help supervise



# WHAT IS SPECIAL TRANSPORTATION?

## WHO IS ELIGIBLE FOR SPECIAL TRANSPORTATION

### INDIVIDUALIZED EDUCATION PLANS

• Students who have transportation as a related service in their IEP are eligible to receive special transportation. The Teacher of Record will need to submit a request for special transportation once the IEP has been finalized.

#### 504 PLANS

• Students with transportation as part of a 504 plan are eligible for special transportation. The social worker should work with Megan Carlson for approval prior finalizing a 504 plan that includes special transportation. Once the plan has been finalized **the social worker will need to submit a request for special transportation**.

#### MEDICAL NEEDS- Short & Long Term

• Students without a 504 plan that have a medical need may receive special transportation if approved by our Health Services Director, Megan Carlson. The social worker at the school should work with Megan for approval prior to submitting a request for these students.



# WHAT IS SPECIAL TRANSPORTATION?

## HAND-TO-HAND EXPECTATIONS

Hand-To-Hand Expectations

- IPS policy dictates that any student who requires special transportation MUST have hand-to-hand.
- An adult **must walk them to the bus** in the morning to do a hand-to-hand transfer from the adult to the bus team.
- In addition, the afternoon drop off **must have an adult present** to receive the student from the bus.
- This expectation should be discussed and agreed upon prior to this service being provided.



# **REQUESTING SPECIAL TRANSPORTATION**

## **ROUTE TYPES**

#### District Route

• A request submitted for a District Route will provide the student with a stop that is the same as their general education peers

### Corner Stop(Safest/Closest)

- A request submitted for a Safest/Closest Corner stop will provide the student with a modified stop as close to the home as possible. Due to road conditions(dead-end roadways, dirt or gravel roadways, or narrow roadways) it may be necessary to place the pick-up/drop-off stop at the safest/closest corner away from the home or daycare. Every effort will be made to locate the stop as close as possible to the home or daycare.
- IPS policy dictates that we do not route students in a manner that would cause them to walk into oncoming traffic to board the bus. If a student has a request for a safest/closest corner stop and the family lives on the East side of a one-way street that runs North, or the West side of a one-way street that runs South, the student will be routed to the nearest corner for a right-side pick-up.



## **REQUESTING SPECIAL TRANSPORTATION**

### DOES MY STUDENT REQUIRE AN ATTENDANT?

#### **Behavior**

- If your student has an FBA/BIP they also require a bus behavior plan.
- The student will require an attendant to help manage behaviors while the student is being transported.

#### Child Safety Restraint Systems(CSRS)

• All students who require a Child Safety Restraint System to be transported safely must have an attendant.

#### Seizure Plans and Medical Concerns

• All students who have a seizure plan must have an attendant to help monitor the student for their safety.



### PICK UP AND DROP OFF EXPECTATIONS

### AM Pick Up

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• Families are required to be outside at their stop 10 minutes prior and up to 10 minutes after their scheduled pick-up time.

#### PM Drop Off

• Families are required to at the stop to receive their students 10 minutes prior and up to 10 minutes after their scheduled drop off time. Failure to do so can lead to delays for other students and routes. If a family shows a pattern of not being at the stop to receive the student a meeting will be held to discuss next steps.

#### Extra Pick Ups

- If the bus misses a stop in the morning and this is verified by GPS, we will send another bus to transport this student.
- If the bus made the stop, within the window for pick up and the family did not have the student out at the stop, a bus will NOT be sent to transport the student.



# **REQUESTING SPECIAL TRANSPORTATION**

## WHEELCHAIR, BEHAVIOR, AND SEIZURE PLANS

#### Wheelchair Review Checklist

• Students who are transported in a wheelchair or stroller must have this document uploaded in the PowerSchool request form prior to submission. PLEASE NOTE: WHEELCHAIRS AND STROLLERS MUST HAVE WORKING BRAKES AND A SEAT BELT BEFORE A STUDENT WILL BE TRANSPORTED.

#### **Behavior Plans**

• Students who require an attendant due to behavior concerns must have the bus behavior plan uploaded in the PowerSchool request form prior to submission. PLEASE NOTE: AN FBA/BIP IS CREATED TO SUPPORT IN A STUDENT IN THE SCHOOL. THE BUS BEHAVIOR PLAN SHOULD INCLUDE STRATEGIES THAT WILL HELP SUPPORT THE STUDENT WHILE ON THE BUS.

#### Seizure Plans

• Students with a seizure disorder must have the bus seizure plan uploaded into the PowerSchool request form prior to submission. PLEASE NOTE: A MEDICAL ACTION PLAN IS TYPICALLY DESIGNED FOR THE SCHOOL BUILDING AND DOES NOT CONTAIN THE INFORMATION A BUS TEAM NEEDS, SHOULD AN EMERGENCY ARISE.



# **REQUESTING SPECIAL TRANSPORTATION**

## **MODIFIED SCHEDULES**

### Approval for Modified Schedules

- The needs of our students are unique, and some students may require a shortened or modified day to be successful.
- You will need to get approval from the Transportation Department prior to finalizing an IEP and submitting a request for a schedule that is different from your school's normal bell times.
- While we will do our best accommodate your request, we must ensure it doesn't impact the ability of established routes to run on time to their Tier 1 and Tier 2 schools.
- Please contact Benjamin Burchfield or Detra Taylor to get approval for a modified schedule.



# **REQUESTING SPECIAL TRANSPORTATION**

## CHILD SAFETY RESTRAINT SYSTEMS(CSRS)

### Does my student require a CSRS?

• Keeping students in their seat while being transported to and from school is vital to their safety!

• There are times that a safety seat needs to be utilized to ensure that a child is kept in their seat

#### **PreK Students**

- Indiana State Law dictates that all PreK students are transported in 5-point restraint.
- The star seat should be the first CSRS used to support a PreK student unless they have reached 65lbs in weight and/or are 57 inches tall.
- Should the student outgrow this equipment, a safety vest is also a 5-point restraint and can be used to fulfill this state requirement.

#### Students in Kindergarten through Twelfth grade

- Indiana State Law does not dictate all students between K-12 grades must use a CSRS.
- Not all students will require a CSRS, but if they do, you have the following options:
  - Star Seat (If the height and weight requirements are met)
- Seat Belt
- Safety Vest (You will need the waist size of the student in inches to accurately select a size)



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# **MEDICATION ON THE SCHOOL BUS**

## MEDICATION ON THE SCHOOL BUS

Can the Bus Team administer Medication or Operate Medical Devices?

- No, Bus drivers and attendants are not medically trained personnel and are not permitted to administer medication or operate medical devices.
- In the event of an emergency, the bus team will follow protocol to contact EMS who can administer medication to a student.
- If the student requires a staff member to operate a medical device, the USS Dept. will be responsible for providing medical personnel to travel with the student.

# **Unloading and Loading**

Safety First!



Driver's speed should be 5mph or less on school grounds
 Buses are to be off while loading and unloading students



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# **RESPONSIBILITY OF SCHOOLS**

## SCHOOL TASKS

Submit Information in PowerSchool

Distribute Student Change Forms

Respond to FirstACTS

## Request Buses in Triptracker

# SCHOOL RESPONSIBILITIES

## WHAT SHOULD YOU DO

- Know your bus teams
- Familiarize yourself with School Assistant. It tells you which buses service your school and other information
- Bring special needs students to the bus
- Contact your Logistics Specialist for questions regarding your routes and buses assigned to your school
- Contact <u>Sarah Lowe</u> or <u>Detra Taylor</u> for issues regarding a bus team

### WHAT NOT TO DO

- Ask the driver to transport students that are not assigned to the route
- Ask the driver to transport the student in an already escalated state
- Tell bus team to not write a student up or call you directly

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# WHITE BUS/ VAN USAGE

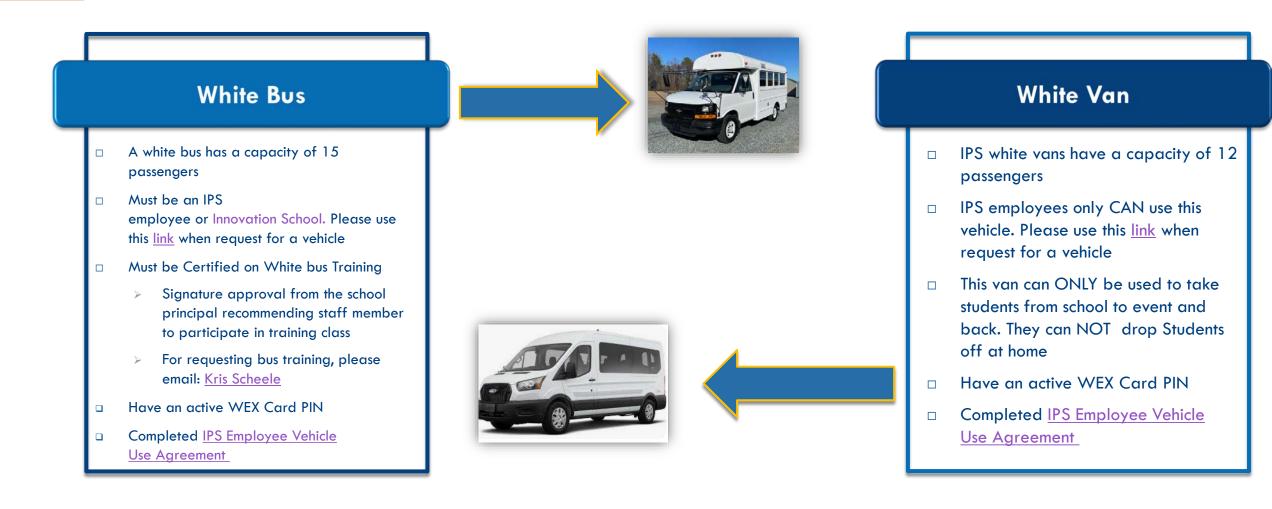
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# **Special Purpose Bus and Van**

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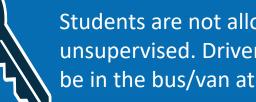
## Comparison Between the Bus and Van



# **IPS Expectation When Using a Vehicle**

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Students are not allowed on the bus/van unsupervised. Driver/IPS employee must always be in the bus/van at all times

These buses and vans are not to be used to transport students home



Before returning bus/van you must ensure the vehicle is clean, full take of gas, dent free and all trash is removed.

- Before students attend the vehicle, the driver must do the following:
  - Email IPS Fleet Coordinator (Kim Miranda) an image of a pre-trip slip or IPS vehicle inspection form. In the body of the email, it must state:
    - The location you're traveling to
    - Date and time of travel



- How many students will be attending
- If traveling outside of Indiana, you must have hotel and return information
- Fill out a post trip info after trip is finalized

### **Pre-Trip Slip**/ Post Trip





# **IPS Expectation When Using a Vehicle**

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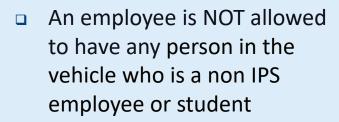
If an employee has their driver's license suspended or revoked, they must inform their direct supervisor and Human Resources immediately



Employees, under state law, may not use a cell phone unless hands-free is utilized



Smoking and the usage of electronic cigarettes are strictly prohibited in any IPS leased or owned vehicle

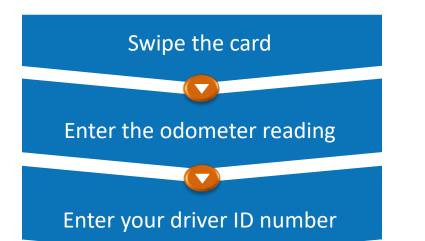


 Any damage, accident, or traffic violation must immediately be reported to the employee's direct supervisor, Fleet Coordinator-<u>Kim Miranda</u>, and the Director of Transportation-<u>Detra Taylor</u>



# **WEX CARD**

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- A driver's electronic signature is required on the IPS Fuel
   Card User Agreement before they can use the fuel card to fuel
   their vehicle. The User Agreement can be found <u>here</u>
- Drivers are expected to use regular unleaded fuel
- Drivers are responsible for keeping their personal PIN number private so another person cannot use it



#### Gasoline Stations you are allowed to use WEX card





## What Should I Do if I Get in An Accident?

Please call in the following order						
<ol> <li>IPS Police Dispatch 317. 226.4633</li> <li>If IPS police is NOT available or you need medical assistance you MUST call 911</li> </ol>	2. Fleet Coordinator 317.982.1543		3. Your Principal		4. Director of Transportation 317.409.2958	
		XDO NOT				
Call IPS Police dispatch (know your location)		Start filling out seating chart		Do not move	the bus	Do not allow students to leave
Check your students (anyone injured) Get out accident p		ocedure folder				
Put out Emergency Triangles		Notify IPS Police dispatch of your EXACT LOCATION				



# **IPS Accident Committee**

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  - IPS' Accident Committee meet quarterly throughout the year. During this meeting, the committee will complete an <u>Accident Review Memo</u> to consider if the employee is at fault
  - If an employee has a second chargeable accident within a 12-month period or have six points on their personal driving record, they will no longer be eligible to operate a Board-owned vehicle (new policy implemented 5/16/2023)
  - If an employee has a second chargeable accident within a 12month period, they will no longer be eligible to drive an enterprise vehicle due to the enterprise contract and insurance coverage



# Triptracker

## **Bus Request Portal**

- <u>https://triptracker.myips.org</u>
  - use IPS credentials without @ myips.org
- Does not auto save
- All bus requests must be submitted 10-business days in advance
- Status at the top left shows you where in the request process you are
- Will send you an email confirmation of the status of the trip
- Any changes, cancellations or issues with the app email <u>Sarah Lowe</u>
- Large items or instruments that cannot be safely secured, request transport for those via Let's Talk
- Can search for trip by trip id, trip date and more
- <u>Triptracker School Reference Guide</u> for how to request trips

<b>Sectore</b>	Tyler's Versatrans Triptracker         User Name       IowesI         Password          Z Authenticate using Network Credentials         Login
	Use of this application constitutes acceptance of <u>Microsoft Bing Map Terms of Service</u>



## Athletics, ECs, & Field Trips

Athletics	K-6 <sup>th</sup> grade request buses as early as 5:15pm; no take home 7 <sup>th</sup> -12 <sup>th</sup> grade request buses as early as 2:30pm; limited availability Middle school students (7 <sup>th</sup> & 8 <sup>th</sup> grade) can receive take home during the week; not on weekends No take home for high school students
ECs	Middle school 7 <sup>th</sup> & 8 <sup>th</sup> grade –twice a week at 5:45pm arrival time with 6pm departure time High Schools – five days a week at 5:45pm arrival time with 6pm departure time If school is closed that day, no EC bus will be provided
Field Trips	Arrival at schools beginning at 9:30am Return to schools no later than 1:30pm

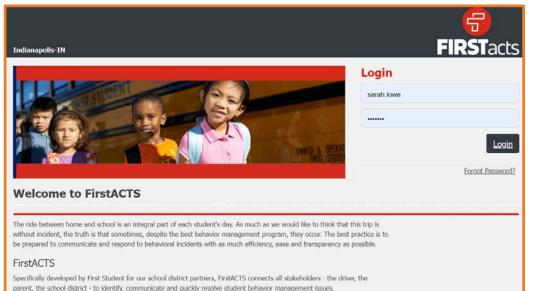


# **FirstACTS**

## **Bus Discipline Referral**

# <u>https://indianapolis-in.firstacts.com/</u>

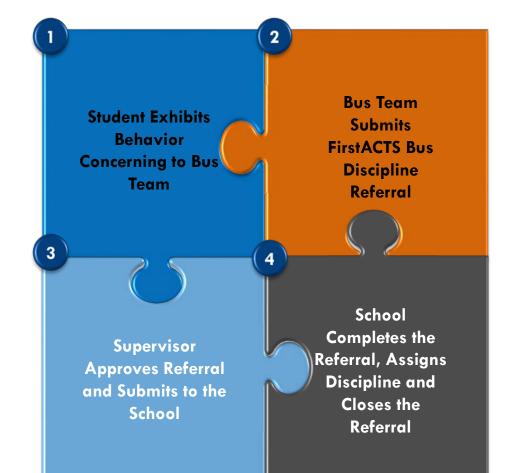
- Email notifications
- Respond within 24-48 hours or sooner for more egregious offenses
- School decides recommended action of discipline
- Can type notes for both internal and external



#### FirstACTS Overview

# **FirstACTS**

## **Bus Discipline Referral Process**



#### We Depend on YOU!

- The bus teams depend on you to know that the behavior area of concern has been addressed
- The safe transport of our students to and from home is our number one priority! You are THE MOST IMPORTANT PIECE OF THE PUZZLE! Please support our bus teams and in keeping our students safe!

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# **FIRSTVIEW APP**

## FIRST VIEW APP FOR PARENTS

#### When will I see the bus on the map?

As long as the vehicle's GPS unit is working properly, the bus icon appears on the map 15 minutes before your student's route is scheduled to begin and disappears 5 minutes after the bus arrives at the destination.

#### How do I track the bus?

Once you enter your student's stop into your Profile, it will automatically appear on the ParentView map. Below is a quick explanation for each icon.

•	Shows the location of your student's stop
	Shows the location of your student's school.
Ô	Shows the location of the vehicle (bus) and the direction of vehicle travel (arrow).
ON THE WAY DUE ARRIVED	Provides the tracking status once your student's route begins. All AM tracking information will drop off the map view list after noon each day. Similarly, all PM stops will drop off after midnight.
≡ Hep ●	Refresh icon in the upper left-hand corner of the map lets you know the app is working and updating.

#### Can I follow more than one stop?

Yes! Buses for all your students can be tracked with ParentView. Using individual colors for each student, every selected stop appears on the map simultaneously for easy viewing.

#### Is it possible to send notifications to my childcare provider and my work email address?

Yes! ParentView users can go to "Settings" and add up to three email addresses as "notification recipients" to get push notifications forwarded to their email.

#### I need to change my student's bus stop or home address. Can I do that within the app?

No. If you have changes or questions about your student's bus stop or home address, please contact your school district office.

#### How do I contact customer support?

There are many ways to contact our dedicated FirstView\* customer support team Monday through Friday: • Call toll-free 888-889-8920 from 7:00 am ET to 5:00 pm ET; • Email Support at support@firstviewapp.com; or • Use the in-app envelope icon to provide feedback

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# **SCHOOL ASSISTANT**

# Login Information

## School Assistant

Username: sch three-digit school number

Password: ips



# SCHOOL ASSISTANT – ROUTE SEARCH

- Select school
- Select am or pm runs at the top
- Then select run info
- All routes assigned to the school at that time will then show
- Shows when the routes start, if it requires an attendant or wheelchair and how many students are assigned to each one of the routes
- Select any of the Run Ids in the left column to pull up the entire route for that run

Education Logis	stics Inc.						Launch Pad   Log o
-		Summary Reports					
e Back			R	un List			
DUCK						School	
Run Id	Route Id	Bus Number	Description	Start Time	Stop Time	Avg. Load	Cover
107.001	N716	D716	to 107 - Att	6:56 AM	7:15 AM	<u>63</u>	MTWUF
107.002	N566	C566	TO 107	6:58 AM	7:15 AM	<u>53</u>	MTWUF
107.003	N728	D728	to 107 - Att	6:56 AM	7:15 AM	<u>61</u>	MTWUF
107.004	N826	WP826	TO 107 - WC/ATT	6:40 AM	7:15 AM	14	MTWUF

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# SCHOOL ASSISTANT

## Ways to Search for a Student

# **District ID Number**

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Last Name

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📒 IPS Links 😵 First Student IPS Bu 🚯 Home - Home 💶 PowerSchool 🕓 safety 🤗 FirstView 💿 Zonar 🚦 ADP	🍘 Ridership 🚯 Incident Tracking Li 🚯 Video Request - All 🌍 New Tab	G Hardship Exemptio
School Assistant Education Logistics Inc.		Launch Pad   Log.ou
Students AM Runs PM Runs Summary Reports		
District ID: Search	Select school	Select All Clear All
First Name: Search	D 107 - 107 - LEW WALLACE	
The Student Info button will a generate a list of students that attend the selected schools. From that page you can view information on any student. Student Info		
The Bus Pass button will produce a report containing basic transportation information for the selected schools. Bus Pass		



## Video Requests

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- Video Request Portal
- Submit all information above the blue line that says "To Be Completed By Transportation"
- Select save in the top left corner

SharePoin	ıt.						
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Save Close		l∰ Copy K Cut					
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Recent Videos			my PS	Bus	Video	Requ	est
			Requestor's Name				*
			Requestor's Phone				*
			School				* •
			Bus Number	C500			~
			Reason for Video Request				~
			Date of Video Incident			-	
			Estimated Start Time	1	✓:00	~	
			Estimated End Time	1	✓:00	~	
			AM PM	AM 🗸			
			Description of Video				•

- Email confirmation once request has been received
- Email confirmation once request has been fulfilled with a link to the video
- Link takes you to Stream use IPS Credentials
- You will only be able to view videos in Stream if your Principal has given you access
- Issues or questions contact <u>Sarah Lowe</u>



## **TRANSPORTATION CONTACT INFORMATION**

### **Transportation Team**

#### **Operations Manager Director of Transportation** Manager •Ben Burchfield •Sarah Lowe •317.601.8435 •317.954.9818 •Special needs students and all Athletics things pertaining to their •Bus team meetings transportation •ECs •Additional support for •Escalated issues Athletics •Field trips •Additional support for ECs • First ACTS •Additional support for field •Late buses trips Triptracker

#### Fleet Service Coordinator

#### •Kim Miranda

- •317.982.1543
- •Allouvue
- •Repairs needed to white buses, vans and vehicles
- •Wex card support
- •White buses
- •White vans

#### Logistics Specialists

#### •Jamie Jones 317.226.4881

- •Kevin Laureano317.226.3486
- •Tamara Millbrook317. 226.4872
- •IndyGo
- •Routing concerns and questions
- Walk zone concerns
- •Walk zone exemptions

## **Transportation**

#### •Detra Taylor

- Accidents with yellow buses, white buses or vans
- •Adjustments to schedules
- •Any special projects or requests regarding transportation
- •CPS & Title IX
- •Crossing guard concern •Drug and alcohol related
- incidents
- •Escalated issues with ECs
- •Escalated issues regarding specials needs
- •Weapons, gun, or threats
- •Frequently late buses and unresolved issues
- •Uncompleted FirsACTS

## **TRANSPORTATION CONTACT INFORMATION**

**Transportation Team Continued** 



Management Team					
Detra Taylor Director of Transportation	317.409.2958				
<u>Sarah Lowe</u> Operations Manager Athletics, ECs & Field Trips	317.601.8435				
Benjamin Burchfield Special Needs Manager	317.954.9818				
Support	Team				
First Student Schools-Only Phone Number	317.489.6753				
<u>Kim Miranda</u> Fleet Service Coordinator	317.982.1543				
<u>Stanley Cork</u> Manager of Technology Systems	317.226.3191				
<u>John Nelson</u> IT Support	317.226.3191				
Routing Supp	port Team				
Tamara Millbrook Logistics Specialist	317.226.4872				
<u>Kevin Laureano</u> Logistics Specialist	317.226.3486				
Jamesetta Jones-Luster Logistics Specialist	317.226.4881				

# **IMPORTANT LINKS**

## IPS Transportation Portal For Documents and Technology Applications

- Approved Transportation Providers lists vendors that are approved to provide transportation for IPS students
- Let's Talk is the communication system for concerns and comments
- Logistics Specialists School Assignments shows you the which schools the Logistics Specialists are assigned to
- PowerSchool cloud-based software all things related to IPS Students
- School Bus Delay Listing provides a daily list of late and or substitute buses
- Enrollment Overview provides information on how to properly enter students into PowerSchool
- Triptracker Request Guide for how to request trips
- Requesting a White Van (google.com) requesting a special purpose van or bus
- Pre and Post Trips Pre and post trips form for special purpose vans or bus
- Attendee Registration Special Purpose Bus Training

# QUESTIONS

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Happy to answer any questions please email us at ipstransportation@myips.org